



# City of San Clemente

## Beaches, Parks & Recreation Department

100 N. Calle Seville, San Clemente, CA 92672

Phone: (949) 361-8264 Fax: (949) 361-8280

### Facility Rental Questionnaire

To help us better serve our renters, please take a minute to give us your opinion and ideas. Return this form to the address listed above or submit by e-mail.

Which facility did you rent?  Community Center     Ole Hanson Beach Club     Senior Center

Event Date: \_\_\_\_\_

Excellent

Satisfactory

Unsatisfactory

How well was accessible information provided to you when you were looking for a rental facility?

How well were your customer service needs responded to prior to your event?

How well was your event set up and/or how well were you assisted during your event?

How well did the facility meet your needs or expectations?

How appropriate were the fees charged?

Would you recommend this facility to others?  Yes     No     Unsure

How did you initially hear about our facility?  Bridal Website     Bridal Magazine     Bridal Fair  
 Word of Mouth     San Clemente Magazine     Other: \_\_\_\_\_

Any additional comments or suggestions:

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If you are unable to submit by e-mail, please print this form and fax it to the fax number above or mail it to the address above. Thank you.